

ECR Voice Feature Access Codes

Feature Access Codes list the star codes for services that you have. To activate a service, press the * key and then the provided two digits. Some require additional information such as a phone number, but you are prompted for that information. You cannot change your feature access codes.

*72	Call Forwarding Always Activation	*78	Do Not Disturb Activation
*73	Call Forwarding Always Deactivation	*79	Do Not Disturb Deactivation
*90	Call Forwarding Busy Activation	*22	Flash Call Hold
*91	Call Forwarding Busy Deactivation	*66	Last Number Redial
*92	Call Forwarding No Answer Activation	*74	Speed Dial 8
*93	Call Forwarding No Answer Deactivation	*67	Block Caller ID Per Call
*69	Call Return	*77	Enable Block Anonymous Calls
*70	Cancel Call Waiting	*87	Disable Block Anonymous Calls
*99	Clear Voice Message Waiting Indicator	*82	Allow Caller ID Per Call

- **Call Forwarding Always Activation** redirects your incoming phone calls to another number, such as a mobile phone or administrative assistant. After dialing an allowed prefix and the assigned code, dial the phone number where you want your calls to be redirected.
- **Call Forwarding Always Deactivation** terminates the Call Forwarding Always service. Upon deactivation, your calls ring on your phone unless you have set up another service such as Call Forwarding Busy, Call Forwarding No Answer, or Do Not Disturb.
- **Call Forwarding Busy Activation** redirects your incoming phone calls to another number, such as a mobile phone or administrative assistant, when you are on the phone. After dialing an allowed prefix and the assigned code, dial the phone number where you want your calls to be redirected.
- **Call Forwarding Busy Deactivation** terminates the Call Forwarding Busy service. Upon the deactivation, your calls ring on your phone unless you have set up another service such as Call Forwarding Always, Call Forwarding No Answer, or Do Not Disturb.
- **Call Forwarding No Answer Activation** redirects your incoming phone calls to another number, such as a mobile phone or administrative assistant, when you do not answer your phone. After dialing an allowed prefix and the assigned code, dial the phone number where you want your calls to be redirected.
- **Call Forwarding No Answer Deactivation** terminates the Call Forwarding No Answer service. Upon deactivation, your calls ring on your phone unless you have set up another service such as Call Forwarding Busy, Call Forwarding Always, or Do Not Disturb.
- **Call Return** returns a call to the phone number of the last call you received. You are only allowed to return calls to numbers that are acceptable according to your Outgoing Plan.
- **Cancel Call Waiting** turns off the Call Waiting service for the next call you place.
- **Clear Voice Message Waiting Indicator** clears the audible (and visible for some devices) message waiting indicator on your phone.
- **Do Not Disturb Activation** activates the Do Not Disturb service. When Do Not Disturb is active, your phone does not ring and all calls go directly to "busy treatment", such as Voice Messaging.
- **Do Not Disturb Deactivation** turns off the Do Not Disturb service.
- **Flash Call Hold** places a call on hold with the flash button or the hang up button. Flash the phone to toggle between the calls.
- **Last Number Redial** dials the most recently dialed phone number called from your extension.
- **Speed dial 8** calls the two-digit speed dial number of the party you want to call.
- **Block Caller ID per Call Enables** users to block their outgoing caller ID on a per-call basis by dialing a feature code before making the call.
- **Enable Block Anonymous Calls** enables call blocking of any calls that do not show up on caller id as a valid number.
- **Disable Block Anonymous Calls** disables call blocking of any calls that do not show up on caller id as a valid number.
- **Allow Caller ID Per Call All** Enables users to unblock their outgoing caller ID on a per-call basis by dialing a feature code before making the call.